



What advice might you need?

 <p>Governance</p>	<p>→ Establishing immediate communication routes</p>	<p>→ Who are the decision makers? → How should decisions be taken?</p>	<p>→ Satisfying Officer/ Member/ Director's duties</p>	<p>→ Learning the lessons - revising the Major Incidents Plan → Dealing with dismissal or disciplinary processes</p>
 <p>Health & Safety</p>		<p>→ Who has responsibility?</p>	<p>→ Dealing with criminal investigations</p>	<p>→ Representation during criminal proceedings → Handling enforcement notices</p>
 <p>Regulatory Advice</p>		<p>→ What do the Regulators require?</p>	<p>→ Working with Regulators → Handling data</p>	<p>→ Managing FOIA requests</p>
 <p>Commercial/ Contractual Advice</p>		<p>→ What contractual rights do you have to act? → Enforcing contractual terms → Stepping in during an emergency</p>	<p>→ Putting remedial processes in place</p>	<p>→ Contractual routes for recovery of losses → Dealing with insurers</p>
 <p>Reputation Management</p>	<p>→ Establishing credibility</p>	<p>→ Dealing with the press</p>	<p>→ Dealing with the press</p>	<p>→ Managing feedback from customers, colleagues & contractors</p>
 <p>Inquiry Preparation & Representation</p>	<p>→ Establishing record keeping processes</p>	<p>→ Influencing the terms of reference for the Inquiry</p>	<p>→ Preparing for the Inquiry → Identifying & managing witnesses</p>	<p>→ Representation during the Inquiry process → Relationship building with Inquiry team & other participants</p>